

Car repairs in good hands

Colony One Auto Center has Technicians that know how to do it

Business needs leadership at the top, a General Manager who knows and understands every aspect of the business, a talented Service Manager to coordinate, and experts to do the work. Colony One Auto Center at 1131 Dulles Ave, in Stafford has all of that, which is why they have had a reputation for providing excellent car repair service for 17 years!

Their six experts are all Master certified, by the National Institute for Automotive Service Excellence, with four of them certified to the next level, which is the advanced drivability designation L1. "The L1 credential is required by the Texas Commission on Environmental Quality for technicians who repair vehicles that have failed the emissions portion of the annual Motor Vehicle Inspection," says Corey Dillon,

Colony One Service Manager.

The six Master Technicians at Colony One Auto Center, 281 980 4440, are Bruce Smith Master / L1, 30 years experience, and has been with the company since it opened in 1991.

Corky Raynor, Master / L1, 28 years experience, and been here 14 years. Mario Monsivais, Master / L1, 11 years experience, and been with the company for 6 years, Rick DeLeon, Master / L1, 18 years experience. Rick has also been with the company for 6 years, Jim Pedersen, Master Technician, 25 years experience, and on the staff for 9 years. Chad Hanson, Master Technician, 10 years experience, is a product of Colony One Auto Center's in house training program, having done everything from entry level to recently passing his Master certification. To have ALL

your Technicians certified master in the same shop is truly rare.

"We are so proud of our techs because we're right when we tell you what's wrong with your car", says Service Manager Corey Dillon. "Yes we'll make a wrong call on occasion. We're not perfect, but if we do get it wrong, the customer will usually not be affected because our Technicians take pride in their work and will not let a misdiagnosis cost the customer."

The General Manager Rick Hanson said, "Our Techs are highly educated. They take 40 plus hours of training annually, and have to recertify every five years." These are the guys who do the work and deserve the credit for turning out cars fixed correctly. Quite frankly, "If you have a problem with your car, these are the guys you want working on it."